PERSON COUNTY BOARD OF COMMISSIONERS MEMBERS PRESENT

DECEMBER 6, 2016 OTHERS PRESENT

Tracey L. Kendrick Gordon Powell Jimmy B. Clayton Kyle W. Puryear B. Ray Jeffers Heidi York, County Manager C. Ronald Aycock, County Attorney Brenda B. Reaves, Clerk to the Board

The Board of Commissioners for the County of Person, North Carolina, met in recessed session on Tuesday, December 6, 2016 at 9:00am in the Commissioners' meeting room in the Person County Office Building.

Chairman Kendrick called the recessed meeting to order.

GROUP EMPLOYEE BENEFIT PLAN REQUEST FOR PROPOSALS:

Commissioner Clayton stated he and former commissioner David Newell, Sr. represented the Board of Commissioners on a committee to evaluate along with staff the eleven proposals submitted to Person County for its Group Employee Benefit Plan for Fiscal Year 2017-2018 in which was narrowed to the top three finalists. The top three finalists were asked to present their proposal to the entire Board of Commissioners for consideration. Commissioner Clayton noted the top three finalists were selected based on their price for 425 individual enrollments, their local government experience, their experience managing self-insured plans and references. The top three finalists were unanimous among the committee.

County Manager, Heidi York said the selection committee consisted of former commissioner Newell, Commissioner Clayton, Finance Director, Amy Wehrenberg, Human Resources staff, Angie Warren and Sonya Carver and herself. Ms. York stated the committee looked for a comprehensive broker service providing a full array of services, more than the administration of the County's self-funded plan.

Ms. York noted when the County developed its Request for Proposals (RFP), staff reviewed seven other counties that issued a very similar RFP as staff wanted to stay consistent, competitive and withstanding of legal defenses.

Ms. York stated typically the County's broker will go to market on behalf of the county to get bids from insurance carriers however, that was not the intent of the RFP but to identify the county's point of contact, the insurance broker for Person County Government.

Ms. York presented to the Board a handout of suggested questions and rating sheets to help frame the conversation with each of the presenters as well as a copy of the RFP that was released. Each commissioner had a copy of each of the finalists' comprehensive proposal as submitted at their desks. By reference to each of finalists' proposal, a copy of Scott Benefits, Mark III and Pierce Group's proposal as submitted is incorporated into the minutes by reference and filed in the Office of the Clerk to the Board.

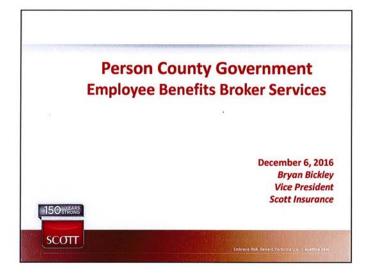
The matrix below highlights the services included in the annual fees for the three finalists that presented before the Board of Commissioners:

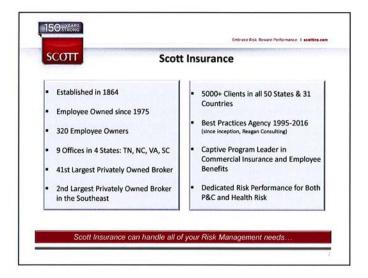
		ANNUAL	
VENDOR	COST	COST	SERVICES INCLUDED IN FEES * info from question 20 in books
SCOTT INSURANCE	8.50 per person	43,350	3 YEAR AGREEMENT
			MAY RECEIVE CONTINGENT COMMISSION FROM INSURANCE COMPANIES INVOLVED WITH PLACEMENT OF COVERAGE.
			IF SELECTED TO MANAGE THE WORKSITE BENEFITS PROGRAM (CANCER, ACCIDENT, ETC) WE WILL
			REDUCE PROPOSED MEDICAL CONSULTING FEE
MARK III	25.000	35,000	MARK III WILL ACCEPT \$25,000 PER YEAR FOR HEALTHCARE CONSULTING. WE ACCEPT STANDARD
IVIARKIII	25,000	25,000	COMMISSION IN ALL ANCILLARY AND VOLUNTARY PRODUCTS
			CONVINISSION IN ALL ANCILLARY AND VOLONTARY PRODUCTS
PIERCE GROUP	33,150	33,150	BENEFIT COMMUNICATION/ADMINISTRATION
			ON SITE ANNUAL ENROLLMENT
			BENEFIT STATEMENTS, BOOKLETS, WEBSITE, VIDEO
			WELLNESS COMMUNICATION/NEWSLETTERS
			HEALTH FAIR ATTENDANCE
			COMPLIANCE UPDATES
			NEW HIRE ENROLLMENT/ORIENTATION
			MARKET RESEARCH
			CLIENT EDUCATION SERVICES
			COMPLIANCE ATTORNEY ASSISTANCE
			CLAIMS ANALYSIS
			MYWAVE PORTAL - HR RESOURCES
			PLUS SERVICES IDENTIFIED IN SCOPE OF SERVICES
			RETAINS THE VOLUNTARY /SUPPLEMENTAL CARRIER COMMISSIONS

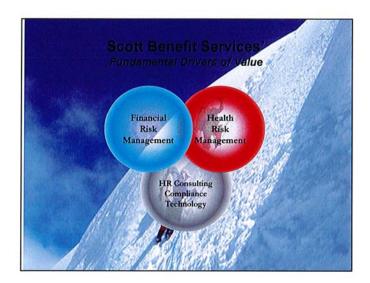
Chairman Kendrick thanked the committee for their efforts and asked the Board to evaluate the price for the best job for the tax payers, the services provided for added benefits for county employees and to keep an open mind in the new process.

A. Scott Insurance

Mr. Bryan Bickley, Vice President, Scott Insurance and Mr. Phillip Allen of Thompson-Allen Insurance, Inc. and the current Person County brokers in charge of employee benefits noted the fiduciary responsibility of the Board as health benefits was one of the biggest expenses of the county. Mr. Bickley shared the following presentation with the Board:





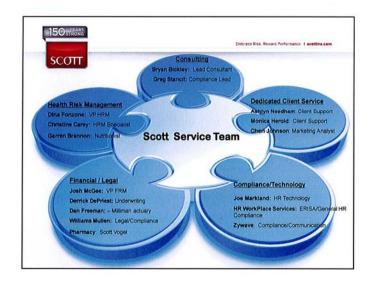


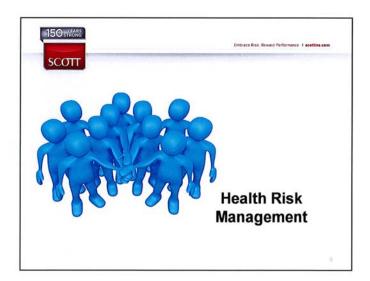


Embrace Risk, Roward Performance, 1 scottins.com

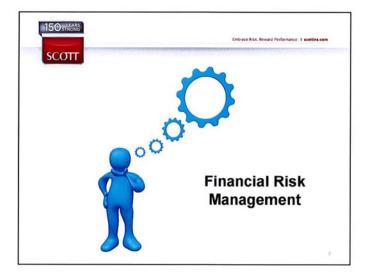
Our Strategic Intent

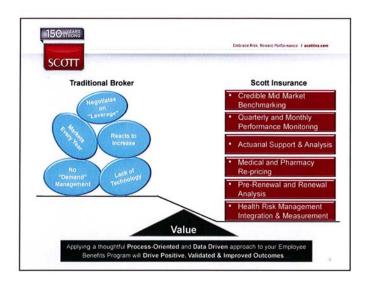
- We believe insurance is generally a poor way to finance risk
- We invest 12% of our revenue into improving our clients risk profile (2% industry average)
- We were frustrated at large consulting firms lack of ability to get Fortune 500 resources to middle market employers
- We are Self Funded, Middle Market Experts
- We take a Data-Driven, Strategic Approach
 - Supply Side (Financial Risk Management)
 - Demand Side (Health Risk Management)
- We each take personal accountability for your company's and employees' satisfaction with your benefits programs
- Unique Partnerships, Programs, and Resources That Drive Value



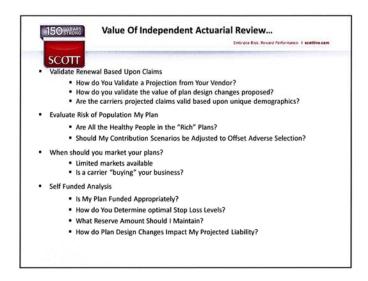


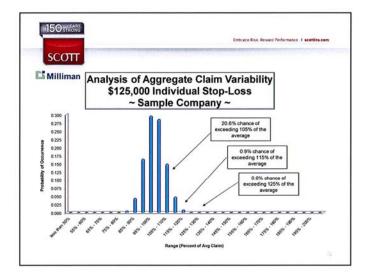














Embrace Risk. Reward Performance: 1 scettins.com

Long Term Vision

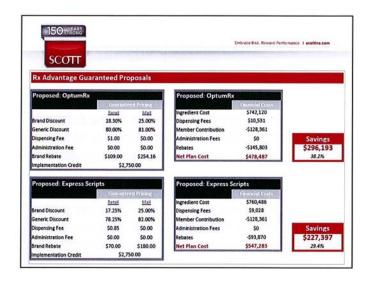
- Flexible TPA platform with national network
- Carve-out pharmacy control and manage fastest growing aspect of the plan
- Partner with providers
 - Value based contracts align goals
- More aggressively manage large claimants

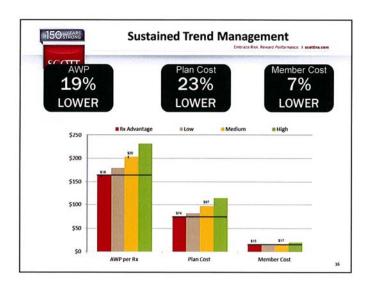


Embrace Risk, Reward Performance: I scottins.com

Pharmacy Carve-Out

- We brought on a pharmacy consultant five years ago, Scott Vogel
- We created a transparent pharmacy contract, ScottRx
 - 100% of rebates are returned to our client
 - Dedicated account manager that includes PharmD
 - Modeling and clinical levers to reduce trend
 - Auditable contract returns underperformance
- We estimate \$250,000 savings for Person County based on historical claims
- More clinical resources to control fastest growing segment of health plan







Open Enrollment

- Significant investment in Munis system
- Use as "system of record"
 - HR enters employee information into one system
 - Payroll is updated
 - System feeds carriers updated eligibility information
- Discussions with HR to move to "self-serve"



Embrace Risk Reward Performance, 1 scettins.com

Worksite Products

- Lucrative for brokers
 - Many pay 60% 100% commission
- Can increase county's cost by diluting consumerism aspect of medical plan design
- Most products are based on age when purchased
- Employer can "lose control"
 - Too many products
 - Chasing commission



Chairman Kendrick announced a brief recess at 10:08am. The meeting was reconvened at 10:15am.

B. Mark III Brokerage, Inc.

Mr. Bruce Raper of Mark III Employee Benefits shared the following presentation with the Board:

12/6/2016









CHOOSING MARK III

FOR YOUR BENEFITS SOLUTIONS

- √ Medical Consulting
- √ Guarantee Issue

Products

- √ Communications
- √ Enrollment

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CHOOSING MARK III for your benefit solutions. Medical Consulting

MARK III WILL BE a valued partner in medical consulting for Person County

- We set truthful expectations and are creative with County needs
- We do what is in the best interest of the County and the employees
- Significant wellness experience, with custom solutions that match the client's goals
- Book of business leverage, including stoploss and pharmacy benefit



MEDICAL SERVICES

- **OTracks Claims Trends**
- **OMakes Plan Recommendations**
- oManages Request for Proposals
- **ORecommends Wellness Strategies**
- OReviews Pooling and Administration
- **OReviews Pharmacy services**
- **OConsiders Tiered Networks**
- OHas Implemented Direct Contracts
- **oCompares Provider Discounts**
- **OReviews Dependent Claims**
- OCoordinates Dependent Eligibility Audits
- OState Health Plan Transition Experience



RENEWAL ANALYSIS

- 1. We track the claims to look for trends.
- 2. Mark III provides renewal estimates 9 months in advance.
- 3. Prior to the client receiving the renewal from the carrier/vendor, Mark III will evaluate the initial the experience and develop our renewal, separate of the carrier/vendor.
- 4. Once Mark III has completed our initial evaluation, we will meet with the client to discuss our initial assessment.
- 5. At the renewal meeting, we will compare our estimates against the carrier/yendor's using the following criteria:
 - $\checkmark \ \text{Competitiveness of the carrier's reserving philosophy.} \ \ \text{This will be determined by comparing their}$ assumptions to industry norms.
 - \checkmark Competitiveness of the carrier's retention. This will be determined by comparing their costs to industry norms.
 - √ Changes in the demographic composition of the client and how that has changed over time. How these demographics (manual rate) impact the renewal.
 - √ How competitive/aggressive the carrier is when weighing the manual rate vs. the experience rate or visa.
 - √ Industry trending factors.



CHOOSING MARK III for your benefit solutions:

Voluntary Benefits

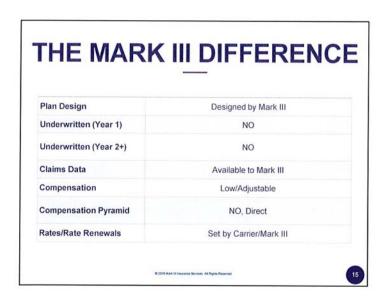


















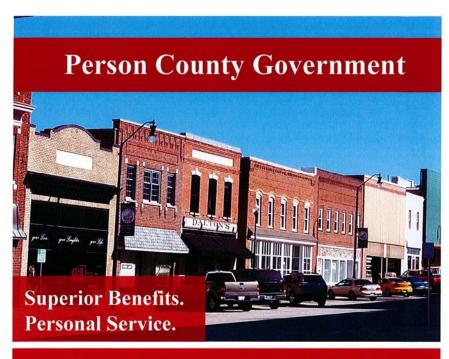




Mr. Raper stated Mark III's healthcare consulting fee was \$25,000 annually.

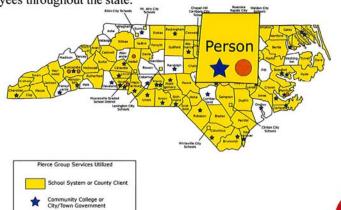
C. Pierce Group Benefits

Mr. Glenn Pierce, Mr. Chris Pierce and Ms. Donna Nixon of Pierce Group Benefits shared the following presentation with the Board for consideration:



Pierce Group Benefits Service Area

Pierce Group Benefits is a comprehensive benefit consulting firm providing employee benefit solutions. Pierce Group currently provides benefits for over 145 public sector groups within North Carolina and serves over 150,000 employees throughout the state.



Our Approach





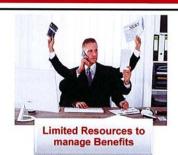




Employer Challenges

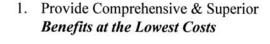








Our Focus





- 2. To improve efficiencies by making Benefit Administration Easy for Staff
- Institute Cost Saving Measures throughout the Benefit Program to manage future costs
- **4.** Educate Employees on the value of the benefits offered

The Right Solutions



Cost Management

- ☐ Industry Knowledge and Market Strength
- Wellness Communications and Programs
- □ Tax Savings Section 125, including free administration
- ☐ Eligible Dependent Reviews
- Superior Benefits to help manage costs and provide financial protection



Administrative Time Savings

- ☐ Enrollment Administration Systems
- Plan Administrator Toolkit
- ☐ Account Management Liaison
- HR compliance assistance and online portal
- Payroll Deduction Upload Capability
- ☐ Cobra Administration

PIERCE GROUP BENEFIT

The Right Solutions



Benefit Communication and Engagement

- Benefits Communication and education for full understanding and use of benefits
- ☐ 1-to-1 Benefits Counseling
- □ Benefit Statements
- Customized benefits Booklets, Website & Videos
- Reliable, accessible customer service



Employee Financial Protection

- ☐ Coverage to help fill gaps
- ☐ Financial Protection through voluntary benefits
- ☐ Fast and reliable claims service
- ☐ Employee choice of benefits to suit individual needs
- ☐ Simple product packaging options
 One-Stop-Shop serving model

IERCE GROUP BENEFITS

Money Saving Strategies



- · Stop-Loss Options
- Pharmacy Benefits Management
- · On-site Health Clinic
- Health Pricing Tools
- · Wellness Initiatives
- RX Comparison Apps
- Increase FSA Participation
 - FICA Savings
 - Aggregate Loss Protection
- Utilize Gap Plans to lower health coverage costs
- · Health Savings Accounts

Administrative Services















Compliance Resources

- Legislative Bulletins and Newsletters
- Step-by-step breakdowns and guidance of state and federal benefits laws
- Education on countless HR topics: COBRA, Employment Law, FMLA, DOL Audit Guidance, etc.
- Up-to-the-minute Affordable Care Act Information and Reporting Assistance



Employee Education, Engagement & Satisfaction



Custom Benefits Website





Comprehensive Benefits







Pierce Group Benefits Team

PGB Executive Team

Glenn Pierce

Donald Pierce

Chris Pierce

Chief Operations Officer

Vice President, Group Benefits Donna Nixon

David Charland

Operational Teams

Group Benefits:

- Dana Boliek
- Sherry Cleveland
- Barbara St.Germain Amy Owens
- LaDonna Bethea

Information Technology:

- Sam Duckworth
- Derrick Cave
- Emily Kesead
- Cori Rozentals
- Brian Miller
- Patrick Newman
- Jodi McKinnes-Rivera

Account Executives:

- Monica Nixon
- Etoria Hill
- Terry Kohne
- Nicki Little
- Bethany Trimmer
- Kate Parks
- Leigh Paquette
- Sue Wadkinson
- Cathy Maxfield

Marketing:

- Kerry Johnson
- Ben Johnson

Benefit Counselors:

Team of 40

Service Center:

- Robin Craver
- Janice Wagstaff
- Becky McKee
- Valerie Favero
- Annette Overbee Pat Mills

- Administration: Quincy Caspar
- Raquel Bootes
- Laura Shelton
- Kathy Sharpe Debbie Wrenn
- Kathie Kragnes
- Janean Kilgore

Why Transition to Pierce Group?



Insurance Benefits

- · Market Strength
- · FSA/HSA & Cobra Services
- · Guaranteed Issue Benefits
- · Compliance Expertise
- Competitive Pricing



Technology

- Online Enrollment
- · Payroll Uploads
- · Paperless Wellness Claims
- · Claims Analysis



Service Model

- · Full Service Call Center
- Account Management
- Wellness & Health Consumerism
- · Benefit Counselors



Communication

- · Benefit Booklets
- · Websites & Videos
- · Group Meetings
- · On-Site Enrollments
- · Benefit Statements



The annual fee for the Pierce Group Benefits was \$33,150.

A **motion** was made by Commissioner Puryear and to bring this item for Board action at the January 9, 2017 meeting.

A substitute **motion** was made by Commissioner Clayton and **carried 3-2** to designate Mark III as the broker in charge to represent Person County Government for Fiscal Year 2017-2018 group employee benefit plan. Chairman Kendrick and Commissioners Jeffers and Clayton voted in support of the motion. Vice Chairman Powell and Commissioner Puryear cast the dissenting votes.

County Manager, Heidi York informed the Board that she would be setting up a tour of the Total Fitness facility that will be the new home for the County's Senior Center. She indicated the Senior Center Director, Maynell Harper would lead the group to highlight the senior center programming that would be taking place in the facility. Ms. York said the Wesleys have requested the end of the calendar year to be out of the facility.

Chairman Kendrick suggested a three-month transition for the Wesleys fitness center and salon customers. Commissioner Jeffers inquired if the County would lease the space to the Wesleys for their transition of services when the County has legally acquired the property.

County Attorney, Ron Aycock told the Board that a lease contract with Wesleys would be in order following the County's acquisition of the property to spell out the compensation in rental fees as well as that Person County would not be responsible in any way for any liability incurred for such period. Ms. York noted the closing date was set for December 16, 2016 at this time. Mr. Aycock recommended the Board to authorize the Chairman to sign a lease agreement for a period from 15 days and up to 3 months at a monthly lease rate.

Finance Director, Amy Wehrenberg noted some county employees have a gym fitness deduction through payroll and asked for direction for future deductions. It was the consensus of the Board to payroll deduct for the fitness gym fee through December and communicate with the employees to contact the Wesleys for further direction.

Ms. Wehrenberg noted there was a 60-day period to time to include any incurred costs with the project financing for the reimbursement to the County from the financing. She said she would bring to the Board at its January meeting a reimbursement resolution that states the County intends to borrow money to reimburse the County for the costs associated with the acquisition of the property plus any renovations for a determined maximus amount. Ms. Wehrenberg stated the Board will have the authority to borrow up to that maximum amount.

Chairman Kendrick suggested the Board consider a flat fee rental or a \$10 per square foot rental rate. Ms. York stated the Wesley's financial statement indicates they are paying \$5,000 per month in rent.

A **motion** was made by Commissioner Jeffers and **carried 5-0** to authorize the Chairman to sign a lease with the Wesleys (Total Fitness, Inc.) for an amount of \$5,000 per month (prorated for less than a month) at a term to be negotiated up to three months for a bundled space including the hair salon, photography studio and the fitness gym.

=	an Kendrick and carried 5-0 to adjourn the meeting
at 11:59am.	
Brenda B. Reaves Clerk to the Board	Tracey L. Kendrick Chairman